Capgemini

Virtual Campus Recruitment– 2020 Pass Out Batch

Only for Students of Amity Education Group

Only for Unplaced & Eligible Students

Last Date to Register 27th June 2021 by 12 am

Company	Capgemini
Website	www.capgemini.com
Batch	2020 Pass Out Batch
Date of Campus	**Will be confirmed later**
Job Title	Profile 1 - Service Desk- NA, Capgemini · Noida, Pune Profile 2 - SD- NA, Noida, Capgemini · Noida
Eligible Degrees & Criteria	**Profile 1 -** Eligibility criteria for the BTech/ ME/ MCA students to participate in the Service Desk off Campus Recruitment Process is: • Student should be completing his/her Graduation in the Year 2019-2020 • Should have scored 60% or above in academics SSC , HSC and graduation (aggregate of 8 semesters of his/her current course) • Only 1 year gap is allowed post HSC (12th) and not after SSC (10th) or between graduation year • Must have good English written / verbal communication skills • Students with no active KT will be allowed to sit for the recruitment process **Profile 2 -** Eligibility criteria for the BCA/BSC/BCS, Diploma students to participate in the Service Desk off Campus Recruitment Process is: • Student should be completing his/her Graduation in the Year 2019-2020 • Should have scored 55% or above in academics SSC , HSC and graduation (aggregate of 6 semesters of his/her current course) • Only 1 year gap is allowed post HSC (12th) and not after SSC (10th) or between graduation year

	• Must have good English written / verbal communication skills • Students with no active KT will be allowed to sit for the recruitment process
Other Skills Required (If any)	• Should have excellent communication and English speaking skills • Greet customers in a courteous, friendly, and professional manner using agreed upon procedures. • Listen attentively to customer needs and concerns; demonstrate empathy. • Knowledge of basic computer operations. • Ready to work in a 24X7 environment. • Courteous with strong customer service orientation. • Dependable with proficient attention to detail. • Good listening and responding skills. • Should be willing to take up challenges and go the extra mile to perform work responsibilities • Should have great interpersonal skills and ability to perform under pressure • Provide best-in-class customer service, problem resolution and technical troubleshooting to customer queries over the voice based phone service. • Meet customer requirements through first contact resolution. • Clarify customer requirements; probe for and confirm understanding of requirements or problem.
Compensation (CTC)	**Profile 1 – 3.00 LPA** **Profile 2 – 2.5 LPA**
How to Apply?	All interested students should apply latest by <mark>27th June 2021 by 12 am</mark> **Profile 1 –** https://app.joinsuperset.com/join/#/signup/student/jobprofiles/1efc970d-b154-49ae-9f7b-132254b85268 **Profile 2 –** https://app.joinsuperset.com/join/#/signup/student/jobprofiles/ebb4e3b9-45a1-45cc-ba0c-39f3ecbac1a7

My Best Wishes are with you!

Prof (Dr.) Ajay Rana

Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist

SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)

Senior Vice President – Amity Education Group

Dean – Industry & Academia Alliance

Advisor – Amity Education Group